

## Interactions 2014

### Presented by Interactive Intelligence

June 2–5, 2014

Associates Dara Tarkowski and Peter Wilson will present “CFPB Proposed Rule Making” at 1:45 p.m. on Tuesday, June 3 and “The CFPB Supervision and Audit Process for Collections Organizations” at 9:45 a.m. on Wednesday, June 4. The discussion will focus on the Consumer Financial Protection Bureau as a driving force for the financial services and debt collection industries.

Dara will also present “Complaint Management Takes Center Stage for ARM Organizations” at 2:45 p.m. on Tuesday, June 3. The session will identify best practices for dealing with formal and informal complaints as part of an overall compliance strategy.

For more information, click [here](#).

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## CONTACTS

For more information, contact your Katten attorney or any of the following attorneys.



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